

Chad Collins

Full-Stack Software Developer

TECHNICAL INVENTORY

Vue.js / Node
Javascript / HTML 5 / CSS 3
Flexbox / Grid
OOP / Java / Spring Boot / JUnit
JPA / Hibernate / H2
MVC / TDD / Agile(Scrum)
Ubuntu, Windows, MacOS
Microsoft Office, Photoshop

PROJECTS

NODE.JS DISCORD BOT

chadcollins.net/projects/node-js-discord-bot

Created a discord bot using Node.js that allows users to set custom audio channel greetings and sounds that other members will hear.

MOVIE CATALOG

chadcollins.net/projects/movie-catalog

Single Page App created with front-end technologies including Vue.js, Javascript, CSS3, HTML5, Flexbox, Grid, and Git.

JAMSTACK BLOG STARTER

chadcollins.net/projects/jamstack-blog-template

Jamstack blog using Gridsome. Data is queried using GraphQL. I've incorporated the CSS framework Bulma to allow for quick prototyping.

CONTACT

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PROFILE

Creatively minded full-stack developer who loves problem solving and working to foster successful teams. Extensive history in the wireless industry, including managing teams, providing technical support, B2B sales, and customer service. Intent on using my technical and creative skills within an organization who shares my values around strong collaboration and communication.

CERTIFICATIONS

CERTIFICATE OF SOFTWARE DEVELOPMENT

We Can Code It, Columbus, OH | Jan 2019 - Aug 2019

Attended a full-time, full-stack development bootcamp, learning agile methodologies, Test Driven Development, and OOP principles from industry experts.

EXPERIENCE

SUPERVISOR, CUSTOMER SERVICE

Verizon Wireless, Columbus, OH | Aug 2014 - Nov 2018

- Lead a team of up to 14 representatives to continued success by providing targeted coaching, and customized action plans to improve skill deficiencies.
- Used analytics to measure KPI metrics and ensure monthly targets were consistently met or exceeded.
- Ensured brand repair through customer follow ups.

TECHNICAL SUPPORT

Verizon Wireless, Columbus, OH | Dec 2012 - Aug 2014

- Verified provisioning and solved device and network issues by providing extensive troubleshooting.
- Solved complex issues by using deductive reasoning.
- Provided excellent customer experiences by creating customized solutions to meet each customer's needs.

RETAIL SALES - SMALL BUSINESS SPECIALIST

Verizon Wireless, Mansfield, OH | Aug 2010 - Dec 2012

- Built strong client relationships to uncover needs and provide the best solutions.
- Efficient time management, servicing up to 60 clients per week while meeting and exceeding customer satisfaction targets.
- Consistently exceeded all sales targets and earned best monthly area sales rep on two occasions.